

Ref. : ECCO/2025/SCL-01
Date : 02/12/2024

Dear Stakeholders,

INVITATION FOR STAKEHOLDER CONSULTATION ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) - AUDIT

Reference to the above. **ECCO Certified Sdn. Bhd.** is a certification body carrying out oil palm management audits under the MSPO Certification Scheme.

MSPO Certification Scheme is the national scheme for oil palm products originating from Malaysia. Upon appointment of **ECCO Certified Sdn. Bhd.**, MSPO audit will be conducted, and any Non-Compliance Requests (NCRs) shall be addressed, which will then determine if the organisation is eligible to be awarded the MSPO certificate. The MSPO Certificate is valid for five (5) years, with annual surveillance audits. The certificate holder must undergo recertification upon expiry of the five (5) years certificate validity.

As part of the certification requirement for stakeholder consultation process, **ECCO Certified Sdn. Bhd.** is pleased to invite you to attend and provide feedback in the stakeholder consultation meeting.

We hereby notify all interested stakeholders that clients have submitted applications to **ECCO Certified Sdn. Bhd.** for an audit. Details of the clients and the audit dates are provided in **Appendix 1**

ECCO Certified Sdn. Bhd.
03-02 Galleria Cyberjaya, Jalan Teknokrat 6,
Cyber 5, 63000 Cyberjaya, Selangor
WhatsApp: +6012-3314365
E: info@eccocertified.com



ECCO Certified Sdn. Bhd. firmly believes that stakeholder consultation is a crucial part in the certification process. The aim of this consultation is to gather feedback and views of relevant national, regional and local stakeholders on the on the level of MSPO compliance of the applicant.

We hereby invite all stakeholders to contribute as you are important to the certification decision. We invite you to provide feedback and comments, both positive and negative either through mail, fax or e-mail to **ECCO Certified Sdn. Bhd.**

All comments received from the date of this letter will be considered in this Audit. Please include your personal details in case we need to contact you for any additional queries.

Name :
Contact Number :
E-mail :
Address :

Comment :

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If you wish your comments to be treated confidentially, please state.

ECCO Certified Sdn. Bhd. upholds confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by MSPO or any government authority, after providing the Client and/or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned.

Please direct your comments to:

Scheme Manager

ECCO Certified Sdn. Bhd.

03-02 Galleria Cyberjaya, Jalan Teknokrat 6, Cyber 5, 63000 Cyberjaya, Selangor

Tel : +603-27262526

Whatsapp : +6012-3317 436

E-mail : info@eccocertified.com

If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to **ECCO Certified Sdn. Bhd.** The stakeholder shall submit its complaint/disputes/grievances to **ECCO Certified Sdn. Bhd.** within 30 days, supported by related facts and data for considering during the Complaint/Disputes/Grievances Procedure.

All Complaints/Disputes/Grievances forwarded to **ECCO Certified Sdn. Bhd.** are put before an independent panel under **ECCO Certified Sdn. Bhd.** i.e. Technical Advisory Committee. The decision of the Panel shall be final and binding on both the stakeholders and **ECCO Certified Sdn. Bhd.**

We thank you for the participation and feedback.

Yours faithfully,

ECCO Certified Sdn. Bhd.

Nur Izzaty Iqlima Norazman

ECCO Certified Sdn. Bhd.

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**Appendix 1**

Site Details								
Date of Audit	Name	Address	Area/ Capacity	MSP0 Standard	Audit Stage	GPS Location	Contact Person	Lead Auditor
16/01/ 2025	Seri Morib Palm Oil Mill	Seri Morib Palm Oil Mill, Lot 1209, 1221 & 1222 Mukim Batu, Jalan Bedford, 42800 Tanjung Sepat, Selangor, Malaysia.	50 Mt/ hour	MS2530:2022 -Part 4 - 1	Recert (R1)	2.72213 N, 101.49130 E	Mr. K.PS Mohan Senior Mill Manager serimorib.2016@gmail.com Norshafiqa binti Kahar MSP0 Clerk serimoribmspo@gmail.com	Lead Auditor Hazrul Zulkifli hazrul.zulkifli@eccocertified.com
17/01/ 2025	Oroville (M) Sdn. Bhd.	Oroville (Malaysia) Sdn. Bhd., Lot 6527 & Lot 6519 Mukim Teluk Bharu, 36400 Hilir Perak, Perak.	90.01 Ha	MS2530:2022 - Part 3 - 1	ASA - 4	4.01185 N, 101.11721 E	Mr. Balajawahar Ponnambalam Estate Manager (Oroville) ponjawahar@gmail.com / oroville01@gmail.com +6016-557 8182	Lead Auditor Hazrul Zulkifli hazrul.zulkifli@eccocertified.com
22/01/ 2025	Malacca Plantation Sdn. Bhd.	Lot 232, Mukim Rimba Terjun, 82020 Pontian, Johor.	378.38 Ha	MS2530:2022 - Part 3 - 1	ASA - 4	1.42354 N, 103.44606 E	S. Devendiran Plantation Manager Email: ddkmk26@gmail.com Mobile: +6013- 2178670/ 011-55578670	Lead Auditor Hatim Omar Suwita hatim@eccocertified.com