



ECCO-TR-01

Terms of Use of ECCO's Certification Mark

By ECCO CERTIFIED SDN BHD
JULY 2024
REVISION: 05

**MALAYSIAN SUSTAINABLE PALM
OIL (MSPO) CERTIFICATION SCHEME**

1. OBJECTIVES

To establish the rules and requirements for ECCO certificate, use of all ECCO's trademarks, certification marks for products, processes or services and Standard Malaysia accreditation mark.

2. SCOPE

Terms of Use: Rules by which one must agree to abide in order to use a service.

3. RESPONSIBILITY

The certified client shall acknowledge that the following organizational trademark and certificate issued is owned by ECCO and ECCO shall continue to retain full ownership and administer. ECCO shall exercise proper control of ownership and shall take action to deal with incorrect references to certification status or misleading use of certificate and organizational trademark.

3.1. TRADEMARK & CERTIFICATION MARKS



- i. ECCO grants permission to use the ECCO's Certification Mark to companies who have achieved a successful audit to one or more standards and have received a Certificate of Compliance from ECCO. A copy of the relevant certification mark will be provided (by request) to the organization upon the granting of certificate.
- ii. Permission to use the certification mark is limited to the certified person, and shall not be transferred to, assigned to, or otherwise used by any other individual, organization, or entity. For multi-site organization, only sites whose activities are included in the scope of the certification may use the applicable certification mark. The right to use the certification mark does not extend to the parent company or to subsidiary(ies) of the certified client unless these entities are also included in the certification.
- iii. The Client shall use ECCO's Certification Mark in its communication media in such a way as to create no confusion between matters referred to in the scope of certification and other matters, and in no way to imply coverage of any activities outside the scope of certification.
- iv. ECCO's certification mark may be used on its own or in combination with the accreditation mark which appears on the certificate issued to the client. Certified clients are entitled to use Standard Malaysia logo combine with the ECCO's certification mark. In all instances, the accreditation mark is used by the client shall be together with the applicable management system as per Table 1.
- v. The certification marks in Table 1 may be reproduced in pre-printed material e.g. letterhead, stationery, newspaper and magazine articles, in the predominant colour of these items. The combine mark may be uniformly enlarged or reduced but the text shall be retained. The

combined mark may be used in literature, stationery and advertising.

- vi. The certified Client shall not apply ECCO's Certification Mark for product or product packaging or in any other way that may be interpreted as denoting product conformity except for clients under ISO/IEC 17065 scope.
- vii. The client under ISO/IEC 17065 may put a statement on a product packaging or accompanying information that it has a certified management system. The statement shall include reference to:
 - Identification (e.g. brand or name) of the certified client.
 - The type of management system (e.g. quality, environment) and the applicable standard.
 - The certification body issuing the certificate.
 - When use in combination the mark shall be produced in black and white. However, client may reproduce the combine mark in colour but this shall comply with the colour scheme as shown in Table 2.
 - The certification marks may be used in literature, stationery and advertising. However, they shall not be used on products or packaging (both primary and secondary), and laboratory tests, calibration or inspection reports or certificates, as such reports or certificates are deemed to be products in this context. The marks shall also not be used on flags, vehicles and the exterior walls of buildings.
- viii. ECCO shall through legally enforceable arrangements require that the certified clients:
 - Conforms to the requirements of the certification body when making reference to its certification status in communication media such as the internet, brochures or advertising, or other documents.
 - Does not make or permit any misleading statement regarding its certification.
 - Does not use or permit the use of a certification document or any part thereof in a misleading manner.
 - Upon withdrawal of its certification, discontinues its use of all advertising matter that contains a reference to certification, as directed by the certification body [ECCO-QP-14].
 - Amends all advertising matters when the scope of the certification has been reduced.
 - Does not allow reference to its management system certification to be used in such a way as to imply that the certification body certifies a product (including services) or process.
 - Does not imply that the certification applies to activities and sites that are outside the scope of certification.
 - Does not use its certification in such a manner that would bring the certification body and/or certification system into disrepute and lose public trust.
- ix. ECCO reserves the right to replace the certification mark by another certification mark at any time.
- x. ECCO's Certification Mark will be delivered to the certified Client for print use only. Other requests shall be handled on a need's basis.
- xi. Periodic surveillance activities of marked products shall be conducted to ensure ongoing validity of the demonstration of fulfilment of process or service requirements. All auditors should verify that the ECCO's mark is applied properly. The use of accreditation mark is specified in regulations issued by each accreditation body.
- xii. Where an organization wishes to display a mark in a manner not described in the relevant referenced documents, the matter must be addressed to the ECCO's management for advice.
- xiii. ECCO is responsible for verification of the use of the MSPO Logo and related claims by the relevant Logo User.
- xiv. Verification audits are carried out to ensure compliance with the use of the MSPO Logo and

related claims. Any unapproved and/or non-conforming uses against the requirements in 'Issuance of MSPO Logo Usage License by MSPO under the Malaysian Sustainable Palm Oil (MSPO) Certification Scheme' shall be reported to MSPO.

- xv. For clients who wish to use certification mark and/or product certification mark by MSPO, client shall abide to the rules, regulation and procedure stated by MSPO. Client shall refer to <https://mspo.org.my/mspo-blogs/the-usage-of-the-mspo-logo> and <https://mspo.org.my/mspo-logo-application>.

3.2. CERTIFICATE

- i. The ECCO MSPO Certificate shall be granted to organization that has been assessed and found to comply with the relevant MSPO standard. All certificates will be issued with a unique number which is generated in sequence.
- ii. The certified organizations are required to conform to the requirements by ECCO when referring to its certification status in communication media such as the internet, brochures or advertising, or any other publications as per below:
 - does not make or permit any misleading statement regarding its certification;
 - does not use or permit the use of a certification document or any part thereof in a misleading manner;
 - upon suspension or withdrawal of its certification, discontinue its use of all advertising matter that contains a reference to certification;
 - amends all advertising matter when the scope of certification has been reduced;
 - does not allow reference to its MSPO certification to be used in such a way as to imply that the certification body certifies a product (including service) or process;
 - does not imply that the certification applies to activities that are outside the scope of certification, and
 - does not use its certification in such a manner that would bring ECCO and/or certification system into disrepute and affecting public's trust.

3.2.1. Content of the Certificate

- i. The certificate shall include, for the certified organization and each of its sites covered by the certification:
 - a. The name and address
 - b. The scope of the certification granted, including:
 - The system standards and/or other normative documents to which the system is certified;
 - The scope of product, process or service;
 - The original issue date and the most recent amendment date;
 - The effective date of certification and the expiry date.
 - c. For client that transfer their accredited certification into ECCO, the effective date of the new certificate issue will be stated in the certificate next to the initial date of initial certified by previous certification body.

- d. Organizations with scope of certification that falls within the accreditation scope will be issued with the accredited certificate. The condition of use of the accredited certificate will follow the rules of the accreditation body concerned.
- e. The Certificate will be signed by the Director of ECCO.

4. VIOLATION OF TERMS

Following receipt of information or found by the auditor during surveillance visit that the client to be incorrectly using, inappropriate, unauthorized or breaches the conditions use of ECCO's Certification Mark, ECCO will determine if appropriate action(s) will be taken, including the following:

- i. The auditor must advise the client and require, confirm and record in the assessment report that corrective action is taken.
- ii. The alleged inappropriate or unauthorized mark use will be reviewed.
- iii. The notification to the individual(s) and/or organization(s) involved, requesting that they cease the unauthorized use immediately.

If the misuse of marks is still persisting, the certification will face any legal action or sanctions including suspended follow by withdrawal or termination that requires the organization to discontinue the use of the relevant marks for whatever reason(s) as decided by ECCO.

Table 1

 CERTIFIED TO MSPO:PART Y-Y:YYYY CERT. NO.: ECCO-MS2530-XXXX
  CERTIFIED TO MSPO:PART Y-Y:YYYY CERT. NO.: ECCO-MS2530-XXXX

Table 2

R: 0	C:75%
G: 0	M:68%
B: 0	Y:67%
#000000	K:90%



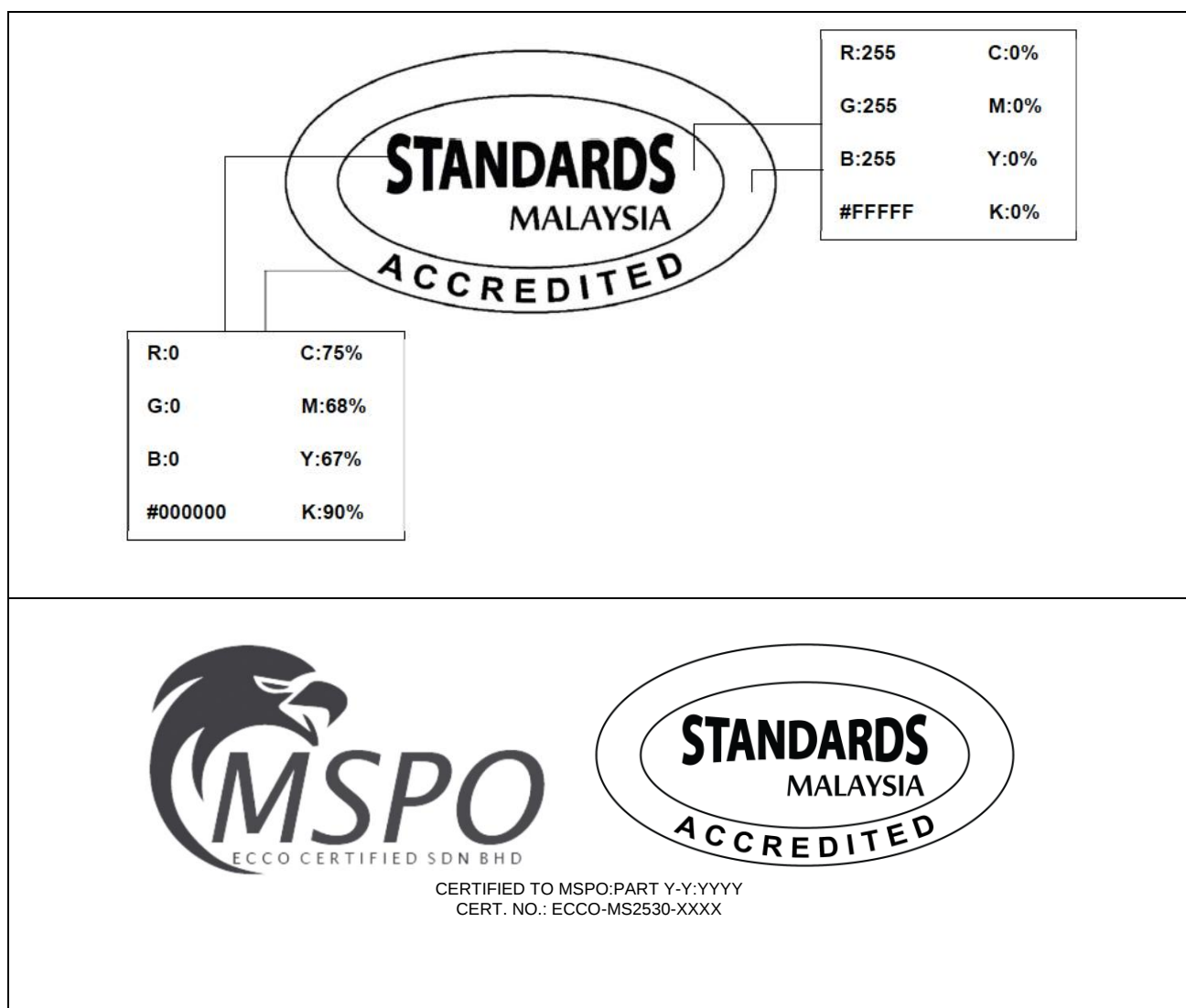
R: 81	C:71%
G: 127	M:30%
B: 68	Y:91%
#517F44	K: 14%



R:0	C:75%
G:0	M:68%
B:0	Y:67%
#000000	K:90%

R:234	C:1%
G:40	M:97%
B:46	Y:91%
#EA282E	K:0%

R:255	C:0%
G:255	M:0%
B:255	Y:0%
#FFFFFF	K:0%



5. REFERENCE

1. **ACCREDITATION POLICY 1 (AP 1)** – POLICY ON THE USE OF ACCREDITATION SYMBOL AND REFERENCE TO ACCREDITATION Issue 2, 29 August 2023
2. **MSPOLGP04** - Issuance of MSPO Logo Usage License by MPOCC under the Malaysian Sustainable Palm Oil (MSPO) Certification Scheme - 1 October 2019

Nur Izzaty Iqlima Binti Norazman
Director
ECCO Certified Sdn Bhd