

Ref. : ECCO/2024/SCL-0153
Date : 27/11/2024

Dear Stakeholders,

INVITATION FOR STAKEHOLDER CONSULTATION ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) - RECERTIFICATION AUDIT

Reference to the above. **ECCO Certified Sdn Bhd**, is a certification body carrying out oil palm management audits under the MSPO Certification Scheme.

MSPO Certification Scheme is the national scheme for oil palm products originating from Malaysia. Upon appointment of **ECCO Certified Sdn Bhd**, MSPO audit will be conducted, and any Non-Compliance Requests (NCRs) shall be addressed, which will then determine if the organisation is eligible to be awarded the MSPO certificate. The MSPO Certificate is valid for five (5) years, with annual surveillance audits. The certificate holder must undergo recertification upon expiry of the five (5) years certificate validity.

We hereby notify to all interested stakeholders that the said estate has applied to **ECCO Certified Sdn Bhd** to conduct Recertification audit as per below

The standard that **ECCO Certified Sdn Bhd** shall apply in the assessment.

- i. MS 2530:2013: Part 3: General Principles for Oil Palm Plantations and Organised Smallholder (The standard can be obtained from the Malaysian Palm Oil Certification Council).

The Audit shall be conducted on the **26 - 27/12/2024**

As part of the certification requirement for stakeholder consultation process, **ECCO Certified Sdn Bhd** is pleased to invite you to attend and provide feedback in the stakeholder consultation meeting.

Date and time for consultation of stakeholders are described below:

Date : 26 December 2024
Time : Anytime between 10:30am to 12:00pm
Site details : Gemisetia Sdn Bhd
Agenda : Stakeholder Consultation – MSPO Recertification Audit

Site Details	
Name	Gemisetia Sdn Bhd
Estate Address	CL245361951, Tingkayu 88300 Kunak, Sabah.
Area (Ha)	1340.00 Ha
GPS Location	4.787083 N, 118.121889 E
Contact Person	Mr. Edwin Lau Lee Jun Estate Manager E-mail: gemisetiaestate@gmail.com

Note: In the event you are unable to attend the meeting, you can visit us during the audit period to share your feedback and comments.

The Audit Team shall comprise of:

No.	Description
Audit Team	Lead Auditor Hatim Omar Suwita (HO) Mobile: +60163420057 Email: hatim@eccocertified.com Auditor Suriansyah Nanang (SN) Mobile: +60 19-586 8385 Email: suriansyahnanang@gmail.com

ECCO Certified Sdn Bhd firmly believes that stakeholder consultation is a crucial part in the certification process. The aim of this consultation is to gather feedback and views of relevant national, regional and local stakeholders on the on the level of MSPO compliance of the applicant.

We hereby invite all stakeholders to contribute as you are important to the certification decision. We invite you to provide feedback and comments, both positive and negative either through mail, fax or e-mail to **ECCO Certified Sdn Bhd**.

All comments received within 30 days from the date of this letter will be considered in this Audit. Please include your personal details in case we need to contact you for any additional queries.

Name :
Contact Number :
E-Mail :
Address :

Comment :

If you wish your comments to be treated confidentially, please state.

ECCO Certified Sdn Bhd upholds confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by MPOCC or any government authority, after providing the Client and/or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned.

Please direct your comments to:

Scheme Manager

ECCO Certified Sdn Bhd

03-02 Galleria Cyberjaya, Jalan Teknokrat 6, Cyber 5, 63000 Cyberjaya, Selangor

Tel : +603-27262526

E-Mail : info@eccocertified.com

If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to **ECCO Certified Sdn Bhd**. The stakeholder shall submit its complaint/disputes/grievances to **ECCO Certified Sdn Bhd** within 30 days, supported by related facts and data for considering during the Complaint/Disputes/Grievances Procedure.

All Complaints/Disputes/Grievances forwarded to **ECCO Certified Sdn Bhd** are put before an independent panel under **ECCO Certified Sdn Bhd** i.e. Technical Advisory Committee. The decision of the Panel shall be final and binding on both the stakeholders and **ECCO Certified Sdn Bhd**.

We thank you for the participation and feedback.

Yours faithfully,

ECCO Certified Sdn Bhd

Nurul Farhana Yanti A.Ghani
Scheme Manager