



ECCO CERTIFIED SDN BHD

03-02 Galleria Cyberjaya,
Jalan Teknokrat 6, Cyber 5,
63000 Cyberjaya, Selangor

PUBLIC SUMMARY REPORT

MALAYSIAN SUSTAINABLE PALM OIL

MSPO

Gan Hock Guan Timber Hardware Trading Sdn Bhd Organization

Gan Hock Guan Timber Hardware Trading Sdn Bhd Certified Unit

Refer Executive Summary Certified Unit
Address

**MSPO (MS2530-3:2013) Part 3: General Principles
for Oil Palm Plantations and Organized Smallholders** Standard Reference

Annual Surveillance Audit - Year 3 (ASA-3) Certification Audit

Individual (Oil Palm Estate) Certification Type

Sustainable Production of Oil Palm Fresh Fruit Bunches (FFB) in Audit Scope

Compliance to MSPO Certification

Standard MS2530-3:2013 Part 3

19 December 2022 Audit Date

MSPO Certificate

ECCO-MS2530-C0106 Certificate No.

13 September 2019 till 12 September 2024 Validity Period

Audit Team

Valentino Kerish Imau Lead Auditor

Aqilah Nabihah Anuar Auditor

Full Report:

**ECCO-RP-03_0114_ MSPO Annual Surveillance Audit Year 3
(ASA-3) Report_Gan Hock Guan Timber Hardware Trading Sdn
Bhd**

Written by **Valentino Kerish**

EXECUTIVE SUMMARY

ORGANIZATION INFORMATION

Organization	Gan Hock Guan Timber Hardware Trading		
Certified Unit Name	Gan Hock Guan Timber Hardware Trading Sdn Bhd		
Certified Unit Address	Head Office Address PT 7059 Jalan Raya 6, Taman Raya 3, Sungai Besar, 45300 Sungai Besar, Selangor. Estate Address Lot 2245, Mukim Durian Sebatang, Hilir Perak, Perak		
MSPO Standard Reference	MS2530-3:2013 Part 3: General principles for oil palm plantations and organized smallholders	Accreditation Body	Department of Standard Malaysia (DSM)
Organization Representative(s)	Mr. Ken Gan Hock Estate Manager E-mail: gksoon@gmail.com Mobile: +6019-276 7218 Ms. Pradiipa Khor Managing Director E-mail: pradiipa@gmail.com Mobile: +6016-6211961		
Certification Audit	MSPO Annual Surveillance Audit – Year 3 (ASA-3)	Audit Date	19 December 2022
Audit Team	Lead Auditor : Mr. Valentino Kerish Imau Auditor : Ms. Aqilah Nabihah Anuar		
Audit Scope	Sustainable production of oil palm fresh fruit bunches (FFB)		
Certification Type	Individual (Oil Palm Estate)		
Certified Area	101.40 Ha		
MSPO Certificate	Certificate No : ECCO-MS2530-0106 Previous Cert No. ECCO-MS2530-0004 Validity : 13 September 2019 till 12 September 2024		
Other Current Certification	Gan Hock Guan Timber Hardware Trading Sdn Bhd is currently not certified under any other sustainability or ISO certification scheme.		
Usage of MSPO Logo	Gan Hock Guan Timber Hardware Trading Sdn Bhd is currently not using MSPO logo in its operation and product.		

DETAILS OF CERTIFIED UNIT

Location of certified unit		
Unit	Location Address	GPS Coordinate
Gan Hock Guan Timber Hardware Trading Sdn Bhd	Hilir Perak, Perak	3.99432 N, 101.10982 E

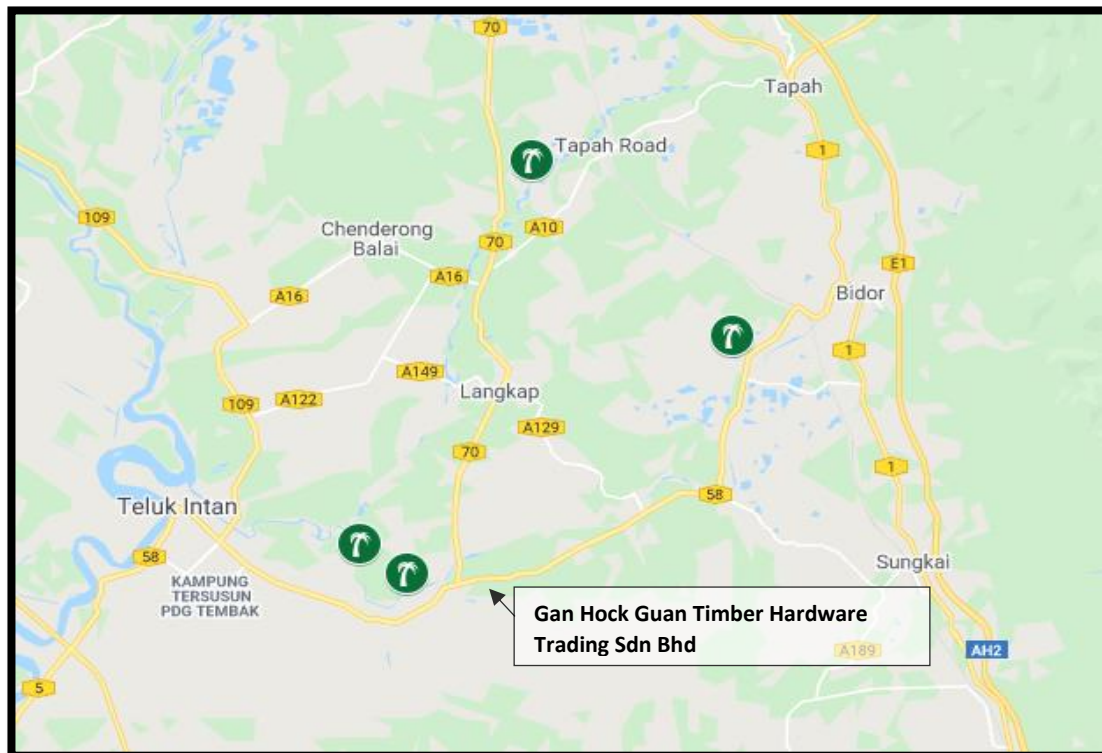


Figure 1: Location of *Gan Hock Guan Timber Hardware Trading Sdn Bhd* in Google Map based on its GPS coordinate

MPOB License Information

Certified Unit	MPOB License	Scope of Activity	Expiry Date
Gan Hock Guan Timber Hardware Trading Sdn Bhd	502646902000	Menjual dan Mengalih FFB	30/04/2023

Annual FFB Production (Metric Tonne, MT)

Certified Unit	Actual 2020	Actual 2021	Projected 2022
Gan Hock Guan Timber Hardware Trading Sdn Bhd	2638.42	2334.36	2357.87

Area Statement (Hectare, Ha)

Certified Unit	Land Title	Planted	Conservation	HBV	Others
Gan Hock Guan Timber Hardware Trading Sdn Bhd	101.57	101.40	0	0	0.17

AUDIT TEAM AND ASSESSMENT PROCESS

CERTIFICATION BODY

ECCO is a homegrown company providing certification for forward-looking business owners in the agriculture industry. Founded in 2018, **ECCO** conducts independent sustainable palm oil audits for palm oil industry players in Malaysia to MSPO 2530 series standards.

Our work environment is one in which people are committed to excellence and are working together to accomplish common goals with high ethical standards. Each **ECCO** employee is a stakeholder in the success of our company, and we are all dedicated to enhancing the success of our clients through the service we provide. **ECCO** has been providing audit services in twelve (12) states across Malaysia.

ECCO is headquartered at Cyberjaya, Selangor and is accredited by the Department of Standards (DSM) Malaysia and is also listed in the Malaysian Palm Oil Certification Council (MPOCC).

AUDIT TEAM MEMBERS - ROLE AND QUALIFICATION

Valentino Kerish Imau Role: Lead Auditor Assessed Principle 2, 4 & 6	• Certified ISO 9001:2015 Lead Auditor (IRCA) • Certified MSPO MS2530:2013 Lead Auditor • Certified MSPO SCCS • Bachelor of Social Science with Honours in Geography (UKM) • Involved in sustainability certifications (MSPO & ISCC) implementation in SOPB, Sarawak.
Aqilah Nabihah Anuar Role: Auditor Assessed Principle 1, 3 & 5	• Experience working as internal auditor for MSPO MS2530: Part 3 & Part 4, RSPO P&C 2019 and ISCC in oil palm estate • Involved in sustainability certification (RSPO, MSPO & ISCC) for environment related issues (Conservation area & Waste management) • Msc. Degree in Forestry from Universiti Malaysia Sarawak (UNIMAS) • Bachelor of Plant Resource Science and Management (UNIMAS)

AUDIT METHODOLOGY	
Audit Objectives	- To confirm the client's management system conformation with MSPO certification requirement respective to the participating unit's certification standard. - To confirm that the organization has effectively implemented the planned management system - To verify effectiveness of implementation of Corrective Actions and Corrective Action Plans for all Non-Conformities (NC) raised during the MSPO Annual Surveillance Audit Year 2 in 2021 - To make appropriate recommendations based on the audit findings
Certification Standard	MSPO (MS2530:2013) – Part 3: General Principles for Oil Palm Plantations and Organized Smallholders
Certification Type	Individual (Oil Palm Estate)
Audit Methodology	This audit was conducted in several methods for collecting objective evidence: 1. Document review and data review, aiming to observe the sufficiency of types or substances from required documents 2. Interview with staffs and workers, aiming to obtain more detailed information and cross check the information 3. Consultation with contractors, suppliers, and stakeholders – to gain a better insight on social relationship of the organization 4. Site inspection/Field observation - to directly observe the sufficiency of implementation on site. The audit evidence obtained were based on samples of information available; thereby introduces the element of uncertainty.
Calculation of Sample Size	Not Applicable
Audit Date	19 December 2022
Participants	Refer to Appendix E: Participants Attendance List
Deviation from Audit Plan	None
Issues affecting the Audit Program	None
Changes to Management System since last	None
Unresolved issues	None

AUDIT FINDINGS SUMMARY AND RECOMMENDATION

AUDIT FINDINGS SUMMARY

Major Non-Conformities (NC)	-
Minor Non-Conformities (NC)	-
Observation for Improvement (OFI)	5

Refer to **APPENDIX B: Details of Non-Conformities (NC) and Corrective Actions**

PREVIOUS AUDIT RESULT (IF APPLICABLE)

No. of Non-Conformity (NC) raised from the previous audit	<u>Annual Certification Audit Year 2</u> 1 OFI
The audit team has reviewed the result from the previous audit (MSPO Initial Certification Audit) and verified the effectiveness of the closing of any Non-Conformity (NC) raised. As a conclusion:	
☒	All Non-Conformities raised during the previous audit has been corrected and Corrective Action or Corrective Action Plan has been carried out and implemented effectively
☐	The management system has not adequately addressed Non-Conformity (NC) raised during the previous audit and the specific issue has been re-defined in this report.

Refer to **APPENDIX C: Status of Non-Conformities (NC) Raised in the Previous Audit**

AUDIT CONCLUSION AND RECOMMENDATION

The audit objectives have been achieved and the certificate scope remains appropriate. Based on the audit findings the audit team concluded that:

- The management system documentation demonstrated conformity with the requirements of the audit standard and provided sufficient structure to support implementation and maintenance of the management system
- The management system is in line with the requirements of the standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policies and objectives.
- All Non-Conformities raised during the previous audit has been corrected and Corrective Action or Corrective Action Plan has been carried out and implemented effectively
- There was no complaint received during the field assessment and during interview with the external stakeholders.
- Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard.

Therefore, the audit team recommends that, based on the results of this audit and the organization commitment towards complying with **MSPO (MS2530-4:2013) - Part 3: General Principles for Oil Palm Plantations and Organized Smallholders**, management system certification be continued for **Gan Hock Guan Timber Hardware Trading Sdn Bhd**.

AUDIT PROGRAM

Item	Description	Man-days	Tentative Date
Initial Certification Audit	Site Audit - Stage 1	2	18 May 2019
	Site Audit - Stage 2	2	15 – 18 July 2019
Annual Surveillance Audit – Year 1	Site Audit	3	1 & 14-15 October 2020
Annual Surveillance Audit – Year 2	Site Audit	2	23 December 2021
Annual Surveillance Audit – Year 3	Site Audit	2	19 December 2022
Annual Surveillance Audit – Year 4	Site Audit	-	December 2023

Refer to **APPENDIX C: Details of Audit Plan** for the Annual Surveillance Audit – Year 3 (ASA-3)

Note: The actual date of the next annual surveillance audit will be discussed and decided 3 months prior to the month of planned audit.

OFFICIAL SIGNOFF

On behalf of:

ECCO Certified Sdn Bhd



Name : Nur Izzaty Iqlima Norazman
Position : Programme Manager
Date : 06 December 2022

On behalf of:

**Gan Hock Guan Timber Hardware Trading
Sdn Bhd**

Name : Ms. Pradiipa Khor
Position : Managing Director
Date :