

ECCO Certified Sdn Bhd (1291908-K)

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Ref. : ECCO/2019/SCL-0019

Date : 24th of October 2019

Dear Stakeholders,

INVITATION FOR STAKEHOLDER CONSULTATION ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) INITIAL AUDIT OF LOW KUAN YEOW PLANTATIONS SDN BHD

We hereby notify to all interested stakeholders that **Low Kuan Yeow Plantations Sdn Bhd** have applied to **ECCO Certified Sdn Bhd** to conduct MSPO Initial Certification Stage 2 audit within 30 days from the date of this notice issued.

ECCO Certified Sdn Bhd plans to conduct this audit on 26th November 2019. The audit will be conducted based on the MSPO (MS2530-3:2013) Part 3: General Principles for Oil Palm Plantations and Organised Smallholders. A copy of the standard can be obtained at <http://www.msonline.gov.my/catalog.php>. The audit will cover legal, environment, economical, workers' health and safety, and social aspects as required by Malaysian Sustainable Palm Oil MS2530:2013 Standards.

As a part of the certification requirement for stakeholder consultation process, ECCO is pleased to invite you to attend and provide comments in the stakeholder consultation meeting. The date and time for stakeholder consultation meeting are as follows:

Date : 26 November 2019
Time : 11.00 am – 12.00 noon
Venue : Estate Office, Low Kuan Yeow Plantations Sdn Bhd

Note: In the event you are unable to attend the meeting, you can visit us during the audit period to share your feedback and comments.

In preparation for the audit, we would like to seek views and opinions, both positive and negative, from interested stakeholders by sending a written response via email or in our website **www.eccocertified.com**.

For your guidance, you may consider any of the following matters related to the estate management on the following aspect

- Environmental protection.

- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.

ECCO Certified Sdn Bhd firmly believes that stakeholder consultation is a crucial part in the certification process. The aim of this consultation is to gather feedbacks and views of relevant national, regional and local stakeholders on the on the level of MSPO compliance of the applicant.

All comments received within 30 days from the date of this letter will be considered in this Audit. Please include your personal details in case we need to contact you for any additional queries.

Name :
Contact Number :
E-Mail Address :

Comment :

If you wish your comments to be treated confidentially, please state.

ECCO Certified Sdn Bhd upholds confidentiality at all levels of its organization concerning information obtained in the course of its business and in particular this MSPO certification process. No information will be disclosed to any third party unless in response to legal process or required by MPOCC or any government authority, after providing the Client and/or Stakeholders with a copy of such process or requirement. Otherwise, no information received shall be disclosed without prior consent of the stakeholder group concerned.

The Audit Team shall comprise of:

Name	Description
Mr. Ahmad Kamal Bin Shahabuddin	More than 30 years of working experience in the palm oil industry.
	Lead Auditor for MPOB CoP for Palm Oil Mill, Estate, Refinery, Kernel Crushing, Nursery, Bulking, from 2011 till present.
	Lead Auditor for MSPO, RSPO & Supply Chain Certification and fluent in Bahasa Melayu and English.
Edwell James Ghani	More than 6 years of working experience in the palm oil industry.
	Auditor for MSPO and ISO45001:2018 Occupational Safety & Health Management
	Lead Auditor for RSPO, MSPO and fluent in Bahasa Melayu and English.

Please direct your comments to:

Program Manager

ECCO Certified Sdn Bhd

D-01-03, Plaza Kelana Jaya, Jalan SS7/13A, Kelana Jaya, 47301 Petaling Jaya, Selangor.

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If for any valid reason that you do not agree with the outcome of the certification (e.g. disagree with the granting of the certificate to this management unit and etc.), the stakeholder has the right to dispute and complain to **ECCO Certified Sdn Bhd**. The stakeholder shall submit its complaint/disputes/grievances to **ECCO Certified Sdn Bhd** within 30 days, supported by related facts and data for considering during the Complaint/Disputes/Grievances Procedure.

All Complaints/Disputes/Grievances forwarded to **ECCO Certified Sdn Bhd** are put before an independent panel under **ECCO Certified Sdn Bhd** i.e. Technical Advisory Committee. The decision of the Panel shall be final and binding on both the stakeholders and **ECCO Certified Sdn Bhd**.

We thank you for the participation and feedback.

Yours faithfully,

ECCO Certified Sdn Bhd



Izzaty Iqlima

Program Manager

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